

# **Clitheroe St James' C.E. Primary**



All Children Can Succeed

## **Jimmys Out of School Club Parental Agreement**

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## **Agreement overview**

At Clitheroe St James' C.E. Primary, Jimmys provides wraparound childcare services, breakfast and after-school club, to help parents.

Where your child attends Jimmys, there are certain guidelines that you, as a parent, are expected to adhere to. This agreement outlines your responsibilities and provides clarity on the procedures we have in place for attendance. Space is provided for you to sign, to validate that you agree to the terms included in this document.

You will have been provided with two copies of this agreement. Please sign both copies and return one copy to Jimmys. The other copy should be kept by you.

## 1. Wraparound childcare

- 1.1. Our school currently offers wraparound childcare, which includes breakfast and after-school clubs.
- 1.2. Parents can request wraparound care for children in Reception up to Year 6.
- 1.3. Our club sessions run as follows:

Club	Times
Breakfast club	7:30am-8:40am
After-school club	3:15pm-6:00pm

- 1.4. Applications for routine bookings must be submitted online using the following link:

To register [click on this link](#)

<https://jimmysatstjames.kidsclubhq.co.uk/cust#/auth>

- 1.5. If you would like to request ad-hoc sessions or amend a routine booking, notice of at least three days is requested.
- 1.6. You must ensure your school account with us is in credit for your application to be considered.
- 1.7. We may refuse requests if any of the following conditions are met:
  - There is a lack of suitable space
  - There is a lack of demand from parents
  - Your school account with us is not in credit
  - Your child has previously attended the club and you have breached the terms of this agreement

## 2. Admissions and fees

- 2.1. We have a first come, first served policy for admissions to our clubs. If places have been filled, applications are placed on a waiting list.
- 2.2. We will prioritise the waiting list as follows:
  - Siblings of children who attend the club
  - Previous attendees
  - others

2.3. Alongside this document, you must complete and sign the Registration form before your child attends the club.

2.4. The standard daily fee for attending our clubs is as follows:

Club	Fee
Breakfast club	£4.00
After-school club	£7.00

2.5. All fees must be paid in advance.

2.6. You must be aware of the following:

- Fees can be paid by electronic transfer via your account.

- Account Details are as follows:

Bank: Barclays  
Name: St James Out of School Care Group  
Account: 50074780  
Sort Code: 20-09-72

- No place will be given without prior payment.
- Childcare vouchers can be used to pay for the club.
- Fees are charged if attendance is booked and the child does not attend.
- There is a fee of £10.00 per child for late collection of children.
- No refund will be given for sessions only partly attended.
- No refund will be given if a child is absent or sick.
- No partial refund will be given if a child leaves before having food.

2.7. If our school closes a club due to unforeseen circumstances, you will **not** be charged for these sessions.

2.8. Fees will not be charged if a child is unable to attend a club as a result of attending a school trip organised by our school.

2.9. All penalty charges (in accordance with section 5 and section 3) must be paid within three working days. Late or no payment may result in further charges.

### 3. Cancelling places

3.1. Places must be cancelled by 4.00pm on the previous working day.

3.2. If you cancel your child's attendance after the deadline, no refund will be given.

3.3. We reserve the right to cancel your child's place at the club either temporarily or permanently if any of the following conditions are met:

- Payment is not received in line with the terms of this agreement
- Your child's behaviour breaches our Behavioural Policy
- You are in any way in breach of this agreement

- 3.4. If your child does not attend the club three times or more in a row without informing us, their place will be cancelled.

## **4. Arrivals and departures**

- 4.1. We record the attendance at each club using a register. If your child was booked to attend the club and is not present when the register is taken, we will contact you immediately.
- 4.2. We will ensure that a member of staff is always present at the collection and departure point to escort children.
- 4.3. At the end of the after-school club, our club staff carry out checks to ensure the safety of every child attending the club. You are expected to sign your child out before they leave the premises.
- 4.4. You are expected to sign your child in when they are attending a breakfast club.
- 4.5. Only registered individuals that you have informed us of will be able to collect your child. If someone has not been previously registered and they will be collecting your child, you (or another registered person) must inform us in advance.
- 4.6. If you, or another registered person, are running late, you must notify us at least 10 minutes before the club closes by ringing 07864 352507.

## **5. Uncollected children**

- 5.1. If you are up to 15 minutes late to collect your child, we will initiate the following procedures:
  - We will contact you and remind you that you must inform a member of staff in future if you are running late.
  - We will issue a penalty fee of £10.00.
- 5.2. If you are over 15 minutes late, we will initiate the following procedures:
  - We will contact you using the contact details provided on the registration documents.
  - If contact cannot be made, we will leave you a message. The member of staff will then attempt to reach the emergency contacts you have provided on the registration form.
  - For the duration of the wait, your child will be supervised by two members of staff.
  - When you arrive, we will issue you with a penalty notice of £10.00.
- 5.3. If you are more than 30 minutes late, we will initiate the following procedures:

- We will contact you again and leave another message, if no contact can be made.
  - We will continue to attempt to reach emergency contacts.
  - If no contact can be made with either yourself or an emergency contact, we will contact the local social care team for advice.
  - Your child will remain on the premises with a member of staff or will be placed with the local social care team.
  - If your child has left the premises with the social care team, a note is left on the door to the club informing you of your child's location, a contact number and address.
  - We will issue you with a penalty notice of £10.00 and may cancel your child's place at subsequent clubs.
- 5.4. You should be aware that repeatedly being late to collect your child or consistently not collecting your child may be a safeguarding concern. If staff believe this is the case, they will raise their concern with the school's designated safeguarding lead who will investigate further.

## **6. Medication**

- 6.1. All medication is administered in line with the Administering Medication Policy.
- 6.2. You must inform us of any known illness your child has and any medication that is required to be administered during their time at a club.
- 6.3. You must inform us of any known allergies or other medical information that may affect your child's time at a club.
- 6.4. A medical form must be completed online by you before your child can attend a club.
- 6.5. When administering medication to your child, we will adhere to the following procedures:
- Your child's medical forms are checked to see if the medication has been approved by you.
  - If consent has not been provided for that specific medication, e.g. a paracetamol, it will not be given.
  - If consent has been given, a member of staff will administer the medication, with another staff member present.
  - Details of the process are recorded on your child's medical form.
  - We will inform you at the end of the club or make telephone contact with you to inform you of the medication being administered.
  - If your child refuses to take the medication, staff will not administer it, and we will notify you immediately.

- 6.6. If certain medication requires training to administer, only members of staff with the relevant training will do so.
- 6.7. You must inform us of any changes to the dosage or frequency of any medication as soon as possible. A new medical form will be given to you to complete.
- 6.8. You must inform us of any changes to your child's medical information as soon as possible. A new medical form will be given to you to complete.

## **7. Illness**

- 7.1. You must inform us if your child has come into contact with any infectious disease that may affect others at the club.
- 7.2. Our school reserves the right to refuse your child's attendance at the club for risk of an infectious disease.
- 7.3. In cases of minor illnesses or injury, the following procedures are adhered to:
  - We will contact you immediately.
  - If your child suffers a minor injury, first aid is administered in line with our First Aid Policy and your completed medical forms, and your child is closely monitored for the rest of the day.
- 7.4. If your child suffers a major injury or becomes seriously ill, the following procedures are adhered to:
  - If your child needs to attend hospital, an ambulance is called as soon as possible – a staff member will accompany your child to the hospital if necessary.
  - We will contact you immediately.
  - Following the incident, staff will conduct a review of the incident to prevent any further occurrences.
- 7.5. Details of any illnesses and injuries are recorded.
- 7.6. Refunds are not given if your child is ill and must return home.

## **8. Children's behaviour**

- 8.1. Your child is expected to adhere to the School Behavioural Policy at all times. Any disciplinary issues will be reported to you as soon as possible.
- 8.2. Continuous bad behaviour and breach of the Behavioural Policy may result in your child being unable to attend the club in future.
- 8.3. Any outstanding fees paid by you are returned if your child is no longer permitted to attend the club.

## **9. Additional information**

- 9.1. You must notify us in writing immediately of any changes in contact details, family situations, such as court orders, or any risks in relation to your child for which special precautions may be needed.
- 9.2. You must inform us of any information necessary to safeguard or promote your child's welfare or avert any risk of harm.
- 9.3. You must notify us of any learning or physical difficulties your child has that may affect their attendance at the club.
- 9.4. You must inform us of any other, relevant information you deem necessary for school staff to look after your child whilst they are attending the club.

## 10. Agreement

- 10.1. Please read the following terms and conditions carefully and sign as appropriate.

I, \_\_\_\_\_ (name of parent) agree that I:

- Will provide the school with all information outlined in this agreement, as well as any additional information I deem necessary.
- Will submit requests for my child to attend Jimmys as outlined in this agreement.
- Will send fees in line with the timescales specified.
- Will inform the school if I will be late to drop off or collect my child.
- Will adhere to the cancellation procedures if I wish to cancel my child's place at the club.
- Understand the terms under which refunds will and will not be given.
- Understand the penalty charges that I may incur as a result of late cancellation notice or being late to collect my child.
- Understand the school may cancel my child's place if I breach any of the terms outlined in this agreement.
- Understand the school may cancel my child's place if my child breaches the Behavioural Policy.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Please return this copy to Jimmys.**



Childs Name: \_\_\_\_\_

## Agreement

10.2. Please read the following terms and conditions carefully and sign as appropriate.

I, \_\_\_\_\_ (name of parent) agree that I:

- Will provide the school with all information outlined in this agreement, as well as any additional information I deem necessary.
- Will submit requests for my child to attend Jimmys as outlined in this agreement.
- Will send fees in line with the timescales specified.
- Will inform the school if I will be late to drop off or collect my child.
- Will adhere to the cancellation procedures if I wish to cancel my child's place at the club.
- Understand the terms under which refunds will and will not be given.
- Understand the penalty charges that I may incur as a result of late cancellation notice or being late to collect my child.
- Understand the school may cancel my child's place if I breach any of the terms outlined in this agreement.
- Understand the school may cancel my child's place if my child breaches the Behavioural Policy.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_